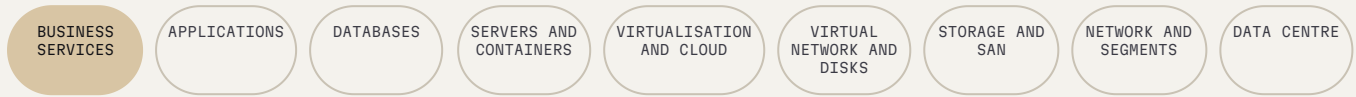


IT operations without blind spots.

CentOps joins monitoring events and configuration items into one map of your services.



Challenges we solve

A CMDB nobody trusts

Data goes stale, people keep their own spreadsheets and ask colleagues during incidents.

→ Versions and history for every change, data quality checks, discovery, import and sync with a primary CMDB.

Impact discovered after the outage

Whoever plans a change often does not know which services it will hit.

→ A layered dependency map, outage simulation and impact calculated before a change is submitted.

Approvals lost in email

Outages, requests and prices are approved in different channels and nobody knows what is pending where.

→ One approvals queue, one ownership rule, every rejection with a reason.

Patching as a monthly negotiation

Every window is negotiated again and critical vulnerabilities wait.

→ A patch agreement with the service owner, a pre-approved window, wave plans and an expedited mode.

Thousands of alerts, no situation

Monitoring reports symptoms, not causes. People stop reading.

→ Deduplication, suppression during changes and grouping into situations using CMDB topology.

Costs not linked to services

Cloud and data centre invoices cannot be attributed to services or customers.

→ FOCUS cost import, costs by service and customer, a price list with an owner.

What makes CentOps different

One dependency graph

Incidents, changes, patch plans and monitoring situations all calculate impact the same way, including clusters, replication and mirrored storage.

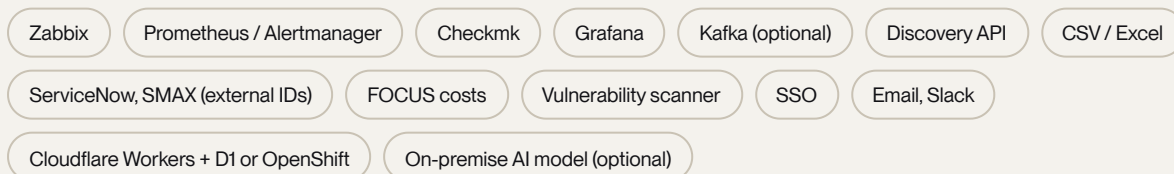
Integrations at the source only

Connect monitoring (Zabbix, Prometheus or commercial tools) and discovery.

From alert to roadmap

Operations, changes and architecture in one application.

Integrations and deployment



Modules and features

Plan: strategy and planning

Architecture, costs, suppliers, service resilience and the rollout roadmap – decisions made before anything needs fixing.

Availability and resilience

Enterprise architecture

Costs and billing

Contracts and suppliers

Rollout roadmap

Build: change and delivery

Every change with impact, window and approval, purchasing and assets from order to retirement – configuration changes only with a change.

IT assets and procurement

Licences and spare parts

Changes and maintenance windows

Approvals

Patching and vulnerabilities

Run: operations and support

From the first alert to a restored service and from a request to its fulfilment, with as few people as needed.

Monitoring and events

Incidents

War room

Problems and known errors

SLAs and availability

Requests and service catalogue

Platform: the shared foundation

The configuration database, dependencies, access, audit and the AI assistant that Plan, Build and Run all rely on.

Configuration database

Dependency map and impact

Data centres and racks

Roles, security and audit

Customer separation

AI assistant

Free beta for 6 months

The beta is open to at most 10 companies. You get the full application and a team that walks you through the rollout.

Your own instance with a separate database in the EU

All modules, no limits

Rollout help from an Eywo forward deployed engineer

Direct influence on the product roadmap

No commitment: a paid version after the beta, or a data export

After 6 months we offer a paid edition, or hand over a data export and delete the instance. · centops.app/en/beta/

Try CentOps on your own services.

Join the beta: centops.app/en/beta/ · Services datasheet: Implementation · Development · Operational support · Updates – centops.app/en/services/

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